

Table 7.1. Administrative and Support and Waste Management and Remediation Services (except Landscaping Services) (NAICS 56)—Estimated Revenue for Employer Firms: 1998 Through 2003

[Estimates are based on data from the 2003 Service Annual Survey and administrative data. Estimates for 2002 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently results may not be additive. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

NAICS code	Kind of business	2003	2002	2001	2000	1999	1998
56	Administrative and Support and Waste Management and Remediation Services (except Landscaping Services)	436,833	418,091	408,333	407,806	371,933	336,298
561	Administrative and support services	388,004	372,327	362,114	361,738	327,356	295,279
56111	Office administrative services	64,060	59,471	54,729	48,732	41,322	34,896
56121	Facilities support services	8,532	9,093	9,037	9,271	8,055	7,542
5613	Employment services	116,087	112,094	112,218	124,774	114,108	102,040
56131	Employment placement agencies	9,747	9,857	8,886	8,272	6,894	5,704
56132	Temporary help services	65,021	63,421	63,857	74,054	71,348	65,656
56133	Employee leasing services	41,319	38,816	39,475	42,448	35,867	30,680
5614	Business support services	53,206	50,972	50,856	47,412	43,218	39,928
56141	Document preparation services	2,983	2,886	2,530	2,291	1,955	1,744
56142	Telephone call centers	14,426	14,818	16,647	16,115	14,817	13,713
561421	Telephone answering services	4,263	4,738	5,219	4,797	4,463	4,273
561422	Telemarketing bureaus	10,163	10,081	11,428	11,318	10,355	9,441
56143	Business service centers	10,186	10,099	10,257	10,173	9,539	8,923
561431	Private mail centers ¹	2,394	2,142	2,003	1,852	1,678	1,558
561439	Other business service centers (including copy shops)	7,793	7,957	8,254	8,321	7,861	7,365
56144	Collection agencies	9,341	8,412	7,689	6,937	6,100	5,233
56145	Credit bureaus	7,781	6,830	6,312	5,565	5,359	5,188
56149	Other business support services	8,490	7,928	7,421	6,332	5,448	5,127
561491	Repossession services	S	S	S	407	S	S
561492	Court reporting and stenotype services	2,203	2,104	1,808	1,606	1,459	1,349
561499	All other business support services ..	5,753	5,289	5,159	4,319	3,570	3,360
5615	Travel arrangement and reservation services	27,589	26,461	26,342	26,509	25,046	23,092
56151	Travel agencies	9,173	8,824	9,607	10,940	10,843	10,137
56152	Tour operators	2,662	2,644	2,706	2,953	3,052	2,863
56159	Other travel arrangement and reservation services	15,754	14,994	14,029	12,616	11,152	10,092
561591	Convention and visitors bureaus ¹	1,188	1,092	1,088	987	904	852
561599	All other travel arrangement and reservation services	14,566	13,902	12,941	11,629	10,248	9,240
5616	Investigation and security services	30,313	29,654	27,062	25,869	24,318	22,013
56161	Investigation, guard, and armored car services	17,782	16,517	14,869	14,895	14,245	13,051
561611	Investigation services ¹	2,795	2,339	2,183	2,126	2,009	2,003
561612	Security guards and patrol services ..	12,464	11,833	10,449	10,735	10,316	9,252
561613	Armored car services	2,523	2,346	2,237	2,034	1,920	1,796
56162	Security systems services	12,531	13,137	12,193	10,975	10,073	8,962
561621	Security systems services (except locksmiths)	11,374	12,063	11,120	9,889	9,034	7,889
561622	Locksmiths ¹	S	1,074	1,073	1,086	1,040	1,073
5617	Services to buildings and dwellings	49,765	45,809	43,744	41,065	36,949	33,712
56171	Exterminating and pest control services	7,929	7,259	6,676	6,298	5,955	5,532
56172	Janitorial services	35,863	33,054	32,089	30,097	26,712	24,181
56174	Carpet and upholstery cleaning services	2,974	2,880	2,691	2,609	2,416	2,271
56179	Other services to buildings and dwellings ¹	3,000	2,615	2,288	2,062	1,865	1,729
5619	Other support services	38,452	38,774	38,125	38,107	34,341	32,056
56191	Packaging and labeling services ¹	6,826	6,684	6,532	6,026	5,377	4,883
56192	Convention and trade show organizers ..	10,134	9,553	9,329	9,383	7,779	7,303
56199	All other support services	21,492	22,537	22,263	22,697	21,185	19,871

See footnotes at end of table.

Table 7.1. Administrative and Support and Waste Management and Remediation Services (except Landscaping Services) (NAICS 56)—Estimated Revenue for Employer Firms: 1998 Through 2003—Con.

[Estimates are based on data from the 2003 Service Annual Survey and administrative data. Estimates for 2002 and prior years have been revised to reflect historical corrections to individual responses. Dollar volume estimates are published in millions of dollars; consequently results may not be additive. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

NAICS code	Kind of business	2003	2002	2001	2000	1999	1998
562	Waste management and remediation services	48,829	45,765	46,220	46,068	44,577	41,019
5621	Waste collection	26,636	24,863	25,313	25,498	24,907	22,316
562111	Solid waste collection	24,425	22,748	23,102	23,279	22,714	20,395
562112	Hazardous waste collection	1,171	1,074	1,061	1,012	1,027	1,040
562119	Other waste collection	S	S	1,151	1,207	1,166	881
5622	Waste treatment and disposal ¹	10,299	9,830	10,380	10,261	9,107	8,553
562211	Hazardous waste treatment and disposal ..	2,364	2,569	2,307	2,226	2,114	1,980
562212	Solid waste landfill	6,690	6,079	6,734	6,878	5,878	5,434
562213	Solid waste combustors and incinerators ..	961	909	1,020	840	787	782
562219	Other nonhazardous waste treatment and disposal	285	274	319	318	329	357
5629	Remediation and other waste management services	11,894	11,072	10,527	10,310	10,563	10,150
56291	Remediation services	6,293	6,208	5,888	5,484	5,527	5,376
56292	Materials recovery facilities	2,794	2,264	1,944	2,004	2,370	2,323
56299	All other waste management services	2,806	2,600	2,695	2,822	2,667	2,450
562991	Septic tank and related services	S	2,155	2,244	2,399	2,275	2,042
562998	All other miscellaneous waste management services	S	S	S	S	S	S

S Estimate does not meet publication standards because of high sampling variability or poor response quality. Unpublished estimates derived from this table by subtraction are subject to these same limitations and should not be attributed to the U.S. Census Bureau.

¹Estimates have not been adjusted using the results of the 1997 Economic Census.

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendixes give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at www.census.gov/svsd/www/cv.html. Appendix A, Table A-7.1 provides estimated measures of sampling variability (coefficients of variation).

Table 7.2. Administrative and Support and Waste Management and Remediation Services (except Landscaping Services) (NAICS 56)—Estimated Year-to-Year Percent Change in Revenue for Employer Firms: 1998 Through 2003

[Estimates are based on data from the 2003 Service Annual Survey and administrative data. Estimates for 2002 and prior years have been revised to reflect historical corrections to individual responses. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

NAICS code	Kind of business	2003/2002	2002/2001	2001/2000	2000/1999	1999/1998
56	Administrative and Support and Waste Management and Remediation Services (except Landscaping Services)	4.5	2.4	0.1	9.6	10.6
561	Administrative and support services	4.2	2.8	0.1	10.5	10.9
56111	Office administrative services	7.7	8.7	12.3	17.9	18.4
56121	Facilities support services	-6.2	0.6	-2.5	15.1	6.8
5613	Employment services	3.6	-0.1	-10.1	9.3	11.8
56131	Employment placement agencies	-1.1	10.9	7.4	20.0	20.9
56132	Temporary help services	2.5	-0.7	-13.8	3.8	8.7
56133	Employee leasing services	6.4	-1.7	-7.0	18.3	16.9
5614	Business support services	4.4	0.2	7.3	9.7	8.2
56141	Document preparation services	3.4	14.1	10.4	17.2	12.0
56142	Telephone call centers	-2.7	-11.0	3.3	8.8	8.0
561421	Telephone answering services	-10.0	-9.2	8.8	7.5	4.4
561422	Telemarketing bureaus	0.8	-11.8	1.0	9.3	9.7
56143	Business service centers	0.9	-1.5	0.8	6.6	6.9
561431	Private mail centers ¹	11.7	7.0	8.2	10.4	7.7
561439	Other business service centers (including copy shops)	-2.1	-3.6	-0.8	5.8	6.7
56144	Collection agencies	11.0	9.4	10.8	13.7	16.6
56145	Credit bureaus	13.9	8.2	13.4	3.9	3.3
56149	Other business support services	7.1	6.8	17.2	16.2	6.3
561491	Repossession services	-0.5	18.1	11.7	-3.0	0.2
561492	Court reporting and stenotype services	4.7	16.3	12.6	10.1	8.1
561499	All other business support services	8.8	2.5	19.4	21.0	6.3
5615	Travel arrangement and reservation services	4.3	0.5	-0.6	5.8	8.5
56151	Travel agencies	4.0	-8.1	-12.2	0.9	7.0
56152	Tour operators	0.7	-2.3	-8.4	-3.2	6.6
56159	Other travel arrangement and reservation services	5.1	6.9	11.2	13.1	10.5
561591	Convention and visitors bureaus ¹	8.8	0.3	10.2	9.2	6.0
561599	All other travel arrangement and reservation services	4.8	7.4	11.3	13.5	10.9
5616	Investigation and security services	2.2	9.6	4.6	6.4	10.5
56161	Investigation, guard, and armored car services	7.7	11.1	-0.2	4.6	9.2
561611	Investigation services ¹	19.5	7.2	2.7	5.8	0.3
561612	Security guards and patrol services	5.3	13.2	-2.7	4.1	11.5
561613	Armored car services	7.6	4.9	10.0	5.9	6.9
56162	Security systems services	-4.6	7.7	11.1	9.0	12.4
561621	Security systems services (except locksmiths)	-5.7	8.5	12.5	9.5	14.5
561622	Locksmiths ¹	S	0.1	-1.2	4.5	-3.1
5617	Services to buildings and dwellings	8.6	4.7	6.5	11.1	9.6
56171	Exterminating and pest control services	9.2	8.7	6.0	5.7	7.7
56172	Janitorial services	8.5	3.0	6.6	12.7	10.5
56174	Carpet and upholstery cleaning services	3.3	7.0	3.2	8.0	6.4
56179	Other services to buildings and dwellings ¹	14.7	14.3	11.0	10.5	7.9
5619	Other support services	-0.8	1.7	Z	11.0	7.1
56191	Packaging and labeling services ¹	2.1	2.3	8.4	12.1	10.1
56192	Convention and trade show organizers	6.1	2.4	-0.6	20.6	6.5
56199	All other support services	-4.6	1.2	-1.9	7.1	6.6

See footnotes at end of table.

Table 7.2. Administrative and Support and Waste Management and Remediation Services (except Landscaping Services) (NAICS 56)—Estimated Year-to-Year Percent Changes in Revenue for Employer Firms: 1998 Through 2003—Con.

[Estimates are based on data from the 2003 Service Annual Survey and administrative data. Estimates for 2002 and prior years have been revised to reflect historical corrections to individual responses. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

NAICS code	Kind of business	2003/2002	2002/2001	2001/2000	2000/1999	1999/1998
562	Waste management and remediation services	6.7	-1.0	0.3	3.3	8.7
5621	Waste collection	7.1	-1.8	-0.7	2.4	11.6
562111	Solid waste collection	7.4	-1.5	-0.8	2.5	11.4
562112	Hazardous waste collection	9.1	1.3	4.8	-1.4	-1.2
562119	Other waste collection	S	S	-4.7	3.5	32.4
5622	Waste treatment and disposal ¹	4.8	-5.3	1.2	12.7	6.5
562211	Hazardous waste treatment and disposal	-8.0	11.4	3.6	5.3	6.7
562212	Solid waste landfill	10.1	-9.7	-2.1	17.0	8.2
562213	Solid waste combustors and incinerators	5.7	-10.9	21.5	6.8	0.6
562219	Other nonhazardous waste treatment and disposal	4.1	-14.2	0.4	-3.5	-7.9
5629	Remediation and other waste management services	7.4	5.2	2.1	-2.4	4.1
56291	Remediation services	1.4	5.4	7.4	-0.8	2.8
56292	Materials recovery facilities	23.4	16.5	-3.0	-15.5	2.0
56299	All other waste management services	7.9	-3.5	-4.5	5.8	8.8
562991	Septic tank and related services	3.9	-4.0	-6.5	5.5	11.4
562998	All other miscellaneous waste management services	S	S	S	S	S

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Table 7.3. **Administrative and Support and Waste Management Services and Remediation Services (Except Landscaping Services) (NAICS 56)—Estimated Expenses for Employer Firms: 2003**

[Estimates are based on data from the 2003 Service Annual Survey and administrative data. Dollar volume estimates are published in millions of dollars; consequently results may not be additive. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

NAICS code	Kind of business	2003
56	Administrative and Support and Waste Management and Remediation Services (except Landscaping Services)	375,021
561	Administrative and support services	335,558
56111	Office administrative services	S
56121	Facilities support services	S
5613	Employment services	107,564
56131	Employment placement agencies	S
56132	Temporary help services	59,453
56133	Employee leasing services	S
5614	Business support services	44,156
56141	Document preparation services	2,411
56142	Telephone call centers	12,762
561421	Telephone answering services	3,690
561422	Telemarketing bureaus	9,072
56143	Business service centers	8,174
561431	Private mail centers ¹	1,919
561439	Other business service centers (including copy shops)	6,255
56144	Collection agencies	8,130
56145	Credit bureaus	5,900
56149	Other business support services	6,779
561491	Repossession services	S
561492	Court reporting and stenotype services	1,943
561499	All other business support services	S
5615	Travel arrangement and reservation services	22,223
56151	Travel agencies	7,406
56152	Tour operators	2,452
56159	Other travel arrangement and reservation services	12,365
561591	Convention and visitors bureaus ¹	1,113
561599	All other travel arrangement and reservation services	11,252
5616	Investigation and security services	25,558
56161	Investigation, guard, and armored car services	16,314
561611	Investigation services ¹	2,402
561612	Security guards and patrol services	11,706
561613	Armored car services	2,206
56162	Security systems services	9,244
561621	Security systems services (except locksmiths)	8,311
561622	Locksmiths ¹	S
5617	Services to buildings and dwellings	41,425
56171	Exterminating and pest control services	6,829
56172	Janitorial services	29,572
56174	Carpet and upholstery cleaning services	2,535
56179	Other services to buildings and dwellings ¹	2,489
5619	Other support services	31,959
56191	Packaging and labeling services ¹	5,784
56192	Convention and trade show organizers	8,266
56199	All other support services	17,909

See footnotes at end of table.

Table 7.3. **Administrative and Support and Waste Management Services and Remediation Services (Except Landscaping Services) (NAICS 56)—Estimated Expenses for Employer Firms: 2003—Con.**

[Estimates are based on data from the 2003 Service Annual Survey and administrative data. Dollar volume estimates are published in millions of dollars; consequently results may not be additive. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

NAICS code	Kind of business	2003
562	Waste management and remediation services	39,463
5621	Waste collection	S
562111	Solid waste collection	S
562112	Hazardous waste collection	980
562119	Other waste collection	S
5622	Waste treatment and disposal ¹	S
562211	Hazardous waste treatment and disposal	1,969
562212	Solid waste landfill	S
562213	Solid waste combustors and incinerators	S
562219	Other nonhazardous waste treatment and disposal	S
5629	Remediation and other waste management services	10,051
56291	Remediation services	5,609
56292	Materials recovery facilities	S
56299	All other waste management services	S
562991	Septic tank and related services	S
562998	All other miscellaneous waste management services	S

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Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendices give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at www.census.gov/svsd/www/cv.html. Appendix A, Table A-7.2 provides estimated measures of sampling variability (coefficients of variation).

Table 7.4. Administrative and Support Services (NAICS 561)—Selected Estimated Expenses for Employer Firms: 2003

[Estimates are based on data from the 2003 Service Annual Survey and administrative records. Dollar volume estimates are published in millions of dollars; consequently estimates may not be additive. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

Item	2003
Contract labor	18,354
Total materials and supplies	14,043
Computer and other business equipment and supplies	2,518
Other materials, parts, and supplies	11,525
Total purchased services	42,424
Custom coded software and system design and support services	823
Data processing and other purchased computer services	1,417
Purchased communication services	4,358
Purchased electricity	1,146
Purchased fuels (except motor fuels)	407
Purchased management consulting, admin., and other prof. services	9,409
Lease and rental payments	9,642
All other purchased services	15,223

Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendices give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at www.census.gov/svsd/www/cv.html. Appendix A, Table A-7.3 provides estimated measures of sampling variability (coefficients of variation).

Table 7.5. Waste Management and Remediation Services (NAICS 562)—Selected Estimated Expenses for Employer Firms: 2003

[Estimates are based on data from the 2003 Service Annual Survey and administrative records. Dollar volume estimates are published in millions of dollars; consequently estimates may not be additive. Except where indicated, estimates have been adjusted using results of the 1997 Economic Census]

Item	2003
Contract labor	1,336
Total materials and supplies	2,634
Computer and other business equipment and supplies	172
Other materials, parts, and supplies	2,462
Total purchased services	7,169
Custom coded software and system design and support services	S
Data processing and other purchased computer services	59
Purchased communication services	253
Purchased electricity	221
Purchased fuels (except motor fuels)	259
Purchased management consulting, admin., and other prof. services	618
Lease and rental payments	1,213
All other purchased services	4,416

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Note: Estimates cover taxable and tax-exempt firms and are not adjusted for price changes. The introduction and appendices give information on confidentiality protection, sampling error, nonsampling error, sample design, and definitions. Links to this information on the Internet may be found at www.census.gov/svsd/www/cv.html. Appendix A, Table A-7.4 provides estimated measures of sampling variability (coefficients of variation).